



COURCHEVEL
1850

COVID-19 HEALTH AND SAFETY PROTOCOL

08/10/20

Our commitment to hygiene and sanitation has mobilized our team to strengthen our health and safety protocol in our hotel.

We are implementing additional measures, which comply with the latest recommendations* in terms of hygiene and sanitation, to guarantee the safety of our guests and staff members.

REINFORCEMENT OF HYGIENE AND CLEANING MEASURES

As follows our main actions:

- Complete cleaning of all rooms, bathrooms and common areas before hotel reopening.
- Cleaning of the common areas (twice a day) and disinfection of door handles, electric switches, elevator buttons and handrail.
- Disinfection of the room keys after each guest.
- After checkout, disinfection of the rooms with a nebulizer.
- Change of cleaning equipment between each room, including cloths and wipes.
- Systematic change of all linen and products available in the room after each guest.
- Use of disinfectant detergent product.
- Digital version for the room directory, restaurant menus and spa treatment menu.

PREVENTION AND ADDITIONAL EQUIPMENT FOR OUR GUESTS

- Upon arrival, face masks and hand sanitizer gel available to all our guests to ensure their safety inside and outside the hotel, during their stay in the resort
- Hand sanitizer gel available in reception area, restaurant, ski-room, spa, restroom and shuttles.
- Temperature measure upon check-in. If the temperature exceeds 38°C -> room quarantine and visit of a doctor.
- Compulsory face masks' wear in all common areas.
- COVID test available in the hotel.
- Doctor available 24/7.

*Protocol established on 08/10/20

The Protocol can change at any time in compliance with the Government latest recommendations in terms of hygiene and sanitation.

PREVENTION AND ADDITIONAL EQUIPMENT FOR THE STAFF

Below are the equipment and preventive measures set for our team working for your safety:

- COVID Test for each staff member at the start of the season.
- The staff is equipped with facial masks, gloves and hand sanitizer gel.
- The staff is trained in personal protection practices and wash their hands regularly and after each interaction.

A STREAMLINED SERVICE

The health crisis that we are going through has forced us to streamline our offer of services in order to guarantee your safety during your stay:

- Upon check-in, guests can choose their room cleaning frequency.
- Limited access to 8 people in the swimming pool area.
- Limited access to 10 people in the ski room.
- Sauna and steam room closed.

TO PROTECT YOURSELF AND OTHERS FROM CORONAVIRUS



**Wash your hands
very often**



**When coughing
or sneezing,
cover your mouth
and nose with
your arm or use
a disposable
tissue**



**Dispose of any
tissues
you have used**



**Avoid close
contact
when greeting
people**

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